

# Monthly Digest – April 2026



MONTHLY STATISTICS  
**APRIL 2026**

METRIC	VS PRIOR MONTH	MONTH	YEAR TO DATE
New Listings	▲ +11.3%	<b>8,310</b>	<b>27,342</b>
Total Sold	▲ +4.8%	<b>3,414</b>	<b>11,371</b>
Dollar Volume Sales	▲ +17.9%	<b>\$2.00B</b>	<b>\$6.06B</b>

● Total Users **9,930**

ITSOSYSTEMS.CA

\*All statistics deemed reliable but not guaranteed. Total Users count includes REALTOR® Members, REALTOR® Subscribers, Super Subscribers, Appraisers, Brokerage Admin, and Personal Admins. Statistics generated on May 1st, 2026.

## Use of Watermarked Photos

ITSO continues to see watermarked photos uploaded to listings, which raises concerns under the MLS® Rules. Listing REALTORS® should always be able to upload clean, original versions of images if they have obtained the proper rights to use those images.

MLS® Systems and CREA use watermarks to indicate the source of content and help identify unauthorized use of listing content. Images uploaded to the ITSO MLS® System are watermarked with the association’s name in the bottom left-hand corner. CREA adds the REALTOR® watermark to the upper left corner of images that are uploaded to REALTOR.ca and then distributed downstream to DDF® vendors. PropTx adds the name of the listing brokerage to the bottom center of all photos.

If MLS® staff see photos with the REALTOR® watermark on it, the PropTx watermark on it, or a double watermark from the ITSO MLS® System, that indicates that the photos were scraped

from REALTOR.ca, a DDF® website, or downloaded from the MLS® System, and the listing brokerage likely does not have the permission necessary to use the photos. This is also the case if staff can see that an Image has been edited or cropped to remove a watermark.

Rule 8.16(a) provides that users are prohibited from using any images in an MLS® Listing to create a new MLS® Listing unless authorized in writing by the original Listing Brokerage that uploaded the images to the MLS® System or by the author of the images who has all necessary rights to grant such a license. This rule helps shield REALTORS®, ITSO, and its Member Associations from copyright infringement actions. Further, it also helps ensure that only high-quality images are uploaded to the MLS® System, as originals are always better quality than images that are scraped or degraded when downloaded from the MLS® System.

The bottom line is that watermarks are added to photos to help detect misuse, and there are no circumstances under which photos should be uploaded to a listing with pre-existing watermarks or with blurred or cropped out watermarks.

## Matrix Updates

Effective now REALTORS® can choose 'Seller Rent Back' in the possession type field for situations where a seller is selling their house conditional on them being tenants to rent the property after closing. REALTORS® can also choose EV charging in the Parking Features for residential properties.

On May 12<sup>th</sup>, 2026 ITSO will be adding an 'Entry Level' field to indicate the level of entry for a property. REALTORS® should enter 0 if the level of entry is partially below grade, 1 if the entry level is at grade, 2 if the entry level is the second floor, etc. This field will be mandatory for condo properties and stacked townhouses but optional for all other property types. By adding this searchable field, REALTORS® will be able to more efficiently match buyers with suitable properties, particularly when clients wish to avoid units that are partially below grade or prefer homes above a certain level. This enhancement will improve search accuracy and reduce time spent reviewing unsuitable listings.

On June 2, 2026 ITSO will be added a new field for 'Above Grade Storeys' and another field for 'Total Storeys'. These fields will be optional for all property types but completing them will provide valuable clarity about the overall structure of a property. By offering a clearer picture of the number of levels within a home or building, REALTORS® will be better equipped to identify properties that meet the needs of buyers, particularly those with mobility concerns or preferences regarding stairs. This added transparency will help set realistic expectations for buyers and support more informed decision-making.

ITSO will also be making a change to ‘Building Type’ on June 2, 2026. This is currently a single select field, which limits commercial REALTORS® from being able to market the potential of some properties that have more than one building type. This improvement will allow REALTORS® to accurately represent properties that include multiple building types, enhancing marketing flexibility and property visibility. Previously, some REALTORS® created multiple listings to showcase different building types, which could result in duplicate listings and potential confusion for consumers. By allowing multiple selections within a single listing, this change will reduce duplication, improve listing clarity, and provide a more complete and accurate representation of properties for both REALTORS® and buyers.

ITSO currently includes a number of accessibility-related fields in Matrix that do not align with the standards established by the Real Estate Standards Organization (RESO). To improve consistency and data sharing, ITSO will be updating these fields on June 2, 2026 to align with RESO standards. These updates will make it easier for downstream platforms and vendors—such as REALTOR.ca—to accurately pull, interpret, and display accessibility information.

As part of this update any existing Matrix fields that are not part of the RESO standard will be removed as selectable options. New lookups that are part of RESO, but not currently available in Matrix, will be added.

<b>Field Value</b>	<b>Source</b>	<b>Action</b>
32” Min Doors	ITSO	To be removed
60 Turn Radius	ITSO	To be removed
Accessible Public Transit Nearby	ITSO	To be removed
Appliances Low/Secure	ITSO	To be removed
Bath	ITSO	To be removed
Bath Grab Bars	ITSO	To be removed
Closet Bars 15-48	ITSO	To be removed
Doors Swing In	ITSO	To be removed
Elevator	ITSO	To be removed
Exterior Lift	ITSO	To be removed
Fire Escape	ITSO	To be removed
Hallway Width 36”-41”	ITSO	To be removed
Hallway Widths 42” or More	ITSO	To be removed
Hard/Low Nap Floors	ITSO	To be removed
Kitchen	ITSO	To be removed

Level Entrance	ITSO	To be removed
Level within Dwelling	ITSO	To be removed
Lever Door Handles	ITSO	To be removed
Lever Faucets	ITSO	To be removed
Low Cabinetry	ITSO	To be removed
Low Counters	ITSO	To be removed
Low Pile Carpeting	ITSO	To be removed
Lowered Light Switches	ITSO	To be removed
Modified Bathroom Counter	ITSO	To be removed
Modified Kitchen Counter	ITSO	To be removed
Modified Range	ITSO	To be removed
Multiple Entrances	ITSO	To be removed
Neighborhood with Curb Ramps	ITSO	To be removed
None	ITSO	To be removed
Open Floor Plan	ITSO	To be removed
Other	ITSO	To be removed
Parking	ITSO	To be removed
Raised Dishwasher	ITSO	To be removed
Raised Toilet	ITSO	To be removed
Ramped Entrance <= 12"	ITSO	To be removed
Ramps	ITSO	To be removed
Remote Devices	ITSO	To be removed
Roll-In Shower	ITSO	To be removed
Roll-under Sink(s)	ITSO	To be removed
Scald Control Faucets	ITSO	To be removed
Shower Stall	ITSO	To be removed
Stair Lift	ITSO / RESO	Keep / Exact Match
Wheelchair Access	ITSO	To be removed
Accessible Approach with Ramp	RESO	To be added
Accessible Bedroom	RESO	To be added
Accessible Central Living Area	RESO	To be added
Accessible Closets	RESO	To be added
Accessible Common Area	RESO	To be added

Accessible Doors	RESO	To be added
Accessible Electrical and Environmental Controls	RESO	To be added
Accessible Elevator Installed	RESO	To be added
Accessible Entrance	RESO	To be added
Accessible for Hearing-Impairment	RESO	To be added
Accessible Full Bath	RESO	To be added
Accessible Hallway(s)	RESO	To be added
Accessible Kitchen	RESO	To be added
Accessible Kitchen Appliances	RESO	To be added
Accessible Stairway	RESO	To be added
Accessible Washer/Dryer	RESO	To be added
Adaptable Bathroom Walls	RESO	To be added
Adaptable For Elevator	RESO	To be added
Ceiling Track	RESO	To be added
Central Living Area	RESO	To be added
Common Area	RESO	To be added
Customized Wheelchair Accessible	RESO	To be added
Electronic Environmental Controls	RESO	To be added
Enhanced Accessible	RESO	To be added
Exterior Wheelchair Lift	RESO	To be added
Grip-Accessible Features	RESO	To be added
Reinforced Floors	RESO	To be added
Safe Emergency Egress from Home	RESO	To be added
Smart Technology	RESO	To be added
Standby Generator	RESO	To be added
Therapeutic Whirlpool	RESO	To be added
Visitable	RESO	To be added
Visitor Bathroom	RESO	To be added
Walker-Accessible Stairs	RESO	To be added

While completing these accessibility fields will remain optional, doing so can provide valuable insight for consumers with accessibility needs and help them better understand the suitability and potential of a property.

## Online PSC and Arbitration Forms

When ITSO launched the PSC and Arbitration program in 2020, fillable PDF forms were created to support the process. Over time, however, updates to these forms created challenges when REALTORS® continued using previously downloaded versions. In addition, completed forms were occasionally sent to incorrect email addresses, causing delays in processing. To address these issues and improve efficiency, these forms have now been converted into online forms available through the Compliance Portal at [itsosystems.ca/compliance-portal](https://itsosystems.ca/compliance-portal). Using the portal ensures REALTORS® are always accessing the most current version of each form, that all mandatory information is completed before submission, and that ITSO receives forms directly without the risk of misdirected emails.

The portal includes an arbitration form designed specifically for commission disputes, an incident report form for most professional standards complaints, and an advertising report form for situations where the complaint relates to advertising and the complainant wishes to have their identity withheld from the respondent. By organizing these forms within a single online system, REALTORS® can more easily select the appropriate form, complete it accurately, and submit it with confidence.

Once a form is submitted, REALTORS® will automatically receive a copy for their records. Overall, this transition to an online portal streamlines the submission process, reduces errors, and helps ensure that complaints and arbitration matters are handled more quickly and efficiently.

## PSC Committee

**Incident 2026-02** involves a listing that was entered into the MLS® System and then changed to pending the same day. The incident report was filed by the agent's association when he failed to provide listing documentation to support the timeline for the listing. The PSC Committee investigated the matter and laid charges alleging that the Respondent breach Rule 2.04 by not entering a listing into the MLS® System by 11:59pm the business day following execution of the listing agreement, breached Rule 2.05 by placing a listing on the MLS® System with no offer of compensation, breached Rule 2.06(b) by inaccurately entering '---' as the Buyer Brokerage Compensation when the listing agreement specified that the Buyer Brokerage Compensation was to be 2%, omitting to enter a holdover period when the listing agreement specified the holdover period is 90 days, and describing the age of the building as 6-15 years when the house was built in 1998, breaching Rule 2.11 by placing a listing on the MLS® System when it was already sold and therefore not available for showings or the presentation of offers, breached Article 17 of the REALTOR® Code by not complying with the Association's Rules, and breached

Article 30 of the REALTOR® Code by failing to list a property on the MLS® System within 3 days of publicly advertising the property. The Respondent chose to enter into a Consent Agreement. The Consent Agreement set out a penalty of a fine of \$1000, a reprimand for the breach of Article 30 of the REALTOR® Code, completion of the CREA REALTOR® Code of Ethics course, and completion of the ITSO MLS® Rules course. This file will be closed once the penalty has been completed.

**Incident 2026-03** involves a listing where allegedly a large portion of the public remarks were copied from a previous listing without permission from the previous listing brokerage. The PSC Committee investigated and laid charges alleging that the Respondent breached Rule 2.06(b) for including inaccurate information in the public remarks of a listing, breached MLS® Rule 8.15(a) for using public remarks from a previous listing, which is copyrighted content, in a new listing without written permission from the previous listing REALTOR®, and breached Article 17 of the REALTOR® Code for failing to comply with Board/Association Bylaws. The Respondent chose to enter into a Consent Agreement to resolve the matter. The Consent Agreement set out a penalty of a fine of \$1250, completion of the CREA REALTOR® Code of Ethics course, and completion of the ITSO MLS® Rules course. This file will be closed once the penalty has been completed.

**Incident 2026-04** involves a listing where the photos and floorplans were copied from a previous listing without consent from the previous listing brokerage. The PSC Committee investigated the incident and laid charges alleging that the Respondents breached Rule 2.06(b) for including Images in two separate listings that were over a year old and did not accurately portray the properties, breached MLS® Rule 8.15(a) for using Images from previous listings in new listings without written permission from the copyright holder, and Breached Article 17 of the REALTOR® Code for failing to comply with Board/Association Bylaws. The Respondent chose to enter into a Consent Agreement to resolve the matter. The Consent Agreement set out a penalty of a fine of \$1250, completion of the CREA REALTOR® Code of Ethics course, and completion of the ITSO MLS® Rules course. This file will be closed once the penalty has been completed.

**Incident 2026-05** involves an agent who did not attend a showing appointment and failed to cancel the appointment. The PSC Committee investigated the incident and laid charges alleging that the Respondent breached MLS® Rule 3.02 for failing to attend booked showing appointments and failing to cancel the appointments prior to the scheduled commencement time of the appointments, and breached Article 17 of the REALTOR® Code for failing to comply with Board/Association Bylaws. The Respondent chose to enter into a Consent Agreement to resolve the matter. The Consent Agreement set out a penalty of a fine of \$750, completion of

the CREA REALTOR® Code of Ethics course, and completion of the ITSO MLS® Rules course. This file will be closed once the penalty has been completed.

**Incident 2026-06** involves a listing where the only image was a screen shot of a different house nearby that is the complainant's MLS® listing. The PSC Committee investigated the incident and laid charges alleging that the Respondent breached Rule 2.06(b) for using the exterior Image of one property in a listing for a different property, breached MLS® Rule 8.15(a) for using an Image from a previous listing, which is copyrighted content, in a new listing without written permission from the copyright holder, and breaching Article 17 of the REALTOR® Code for failing to comply with Board/Association Bylaws. The Respondent chose to enter into a Consent Agreement to resolve the matter. The Consent Agreement set out a penalty of a fine of \$1250, completion of the CREA REALTOR® Code of Ethics course, and completion of the ITSO MLS® Rules course. This file will be closed once the penalty has been completed.

**Incident 2026-08** involves an agent who allegedly did not attend two showing appointments and failed to cancel the appointments. The PSC Committee investigated the incident and laid charges alleging that the Respondent breached MLS® Rule 3.02 for failing to attend booked showing appointments and failing to cancel the appointments prior to the scheduled commencement time of the appointments, and breached Article 17 of the REALTOR® Code for failing to comply with Board/Association Bylaws. The Respondent chose to enter into a Consent Agreement to resolve the matter. The incident has been referred to the Discipline Committee to determine the penalty for the Consent Agreement.

**Incident 2026-09** in this incident the Complainant alleged that the Respondent contacted her seller twice to solicit services when her client chose 'no' to contact after expired. The PSC Committee investigated the incident and laid charges alleging that the Respondent breached Rule 8.15(g) for using MLS® data for solicitation purposes, breached Article 17 of the REALTOR® Code for failing to comply with Board/Association Bylaws, and breached Article 21 of the REALTOR® Code by engaging in conduct unbecoming of a REALTOR® by contacting a seller when the respondent ought to have known the seller was represented by another REALTOR®. The Respondent chose to enter into a Consent Agreement to resolve the matter. The incident has been referred to the Discipline Committee to determine the penalty for the Consent Agreement.

**Incident 2026-10** involves a REALTOR® who had watermarked images in their listing and failed to provide new images to their association upon request. This incident is being investigated.

**Incident 2026-11** involves a REALTOR® who booked an appointment to show a property, did not attend the showing and did not cancel the appointment but then accessed the property outside of the appointment time. The Respondent was fired from his brokerage and is no

longer registered with RECO. This file has been placed in abeyance pending the Respondent re-joining an ITSO Member Association.

**Incident 2026-12** involves a listing that was marketed as a three bedroom condo when the Complainant believes it is a one bedroom condo. This incident is being investigated.

**Incident 2026-13** involves a listing that was cancelled on the ITSO MLS® System when it had been sold. This incident is being investigated.

**Incident 2026-14** involves a listing where the Respondent attempted to book a showing and then accessed the property and spoke to the landlord when the appointment was not immediately confirmed. This incident is being investigated.

**Incident 2026-15** involves a listing that was on the MLS® System but the for sale sign did not contain the MLS® logo. The Complainant was informed that the MLS® Rules do not require signs to include the MLS® logo. This file was closed as there was no evidence of an MLS® Rule or REALTOR® Code breach.

**Incident 2026-16** involves a listing where the photos were copied from a previous listing without consent from the previous listing brokerage. This incident is being investigated.

**Incident 2026-17** involves a listing that the Complainant believes contains inaccurate square footage information. This incident is being investigated.

**Incident 2026-18** involves a listing where the virtual tour and floorplans were copied from a previous listing without consent from the previous listing brokerage. This incident is being investigated.

## Discipline Committee

### **Incident 2025-46**

#### **Background**

This involves a salesperson who did not attend a showing, did not cancel the showing, then used an expletive when confronted about the issue by the listing salesperson. The PSC Committee investigated and issued charges alleging that the Respondent breached Rule 3.02 by failing to attend a booked appointment and failing to cancel the appointment with the Listing Brokerage, breached Article 17 of the REALTOR® Code for not complying with the By-Laws of their home Association, and breached Article 21 of the REALTOR® Code for engaging in conduct that is disgraceful, unprofessional or unbecoming of a REALTOR® by using profanities in a conversation with the listing salesperson of the property when contacted about the missed appointment.

## **Facts**

The Respondent booked a showing appointment for his client on September 7, 2025 from 5:15pm to 5:45pm. The Respondent said that he did not pull into the driveway because the homeowners were still there, so he parked nearby. The Respondent's client, who had a habit of being late for appointments or not showing up at all, called the Respondent to let him know that he was not able to make the appointment. As there were only a few minutes left in the showing appointment by the time he hung up the phone with his client, the Respondent did not call the listing agent. The Respondent left the property without leaving his car or entering the premises.

The listing agent called the Respondent the following day to ask about the missed appointment. The Respondent apologized numerous times to the listing agent for failing to cancel the appointment, but the listing agent talked over him, was demanding an in-person apology to the seller, and claimed that the Respondent was ruining the reputation of all REALTORS® with his conduct. The Respondent used an expletive prior to hanging up the phone with the listing agent.

## **Decision**

The Hearing Panel started by looking at the wording of Rule 3.02, which requires REALTORS® to advise the listing brokerage if they are unable to keep an appointment, which must be done prior to the scheduled commencement time of the showing appointment.

The Hearing Panel concluded that the Respondent did not attend the showing for the property on September 7, 2025 and did not cancel the appointment prior to the scheduled appointment time. The Respondent therefore breached Rule 3.02. The Panel noted that the Respondent was at the Property and therefore could have gone through the house himself or spoken to the sellers to warn them that his client might not show up, which would have avoided the incident.

The Hearing Panel then looked at the wording of Article 17 of the REALTOR® Code, which provides that REALTORS® shall abide by the By-Laws, Rules, Regulations and policies established by the Real Estate Board, Provincial/Territorial Association, and The Canadian Real Estate Association (CREA). As the Respondent breached Rule 3.02, a Rule of the Cornerstone Association of REALTORS®, the Hearing Panel concluded that the Respondent also breached Article 17 of the REALTOR® Code.

The Hearing Panel then looked at the wording of Article 21 of the REALTOR® Code, which provides that a REALTOR® shall not engage in conduct that is disgraceful, unprofessional or unbecoming of a REALTOR®. Interpretation 21.1 expands on this to explain that this Article is intended to deal with conduct that, having regard to all of the circumstances, is egregious in nature and goes beyond simple error. The Hearing Panel concluded that the Respondent used profanity in a heated exchange with the listing agent for the property, which is conduct that is

egregious and unbecoming of a REALTOR®. As such, the Respondent breached Article 21 of the REALTOR® Code.

### Penalty

- A pay a financial penalty of \$2250;
- Complete the ITSO MLS® Rules course; and
- Complete the CREA REALTOR® Code course.

## Upcoming Training Opportunities –May, June

### MPAC

For more information on MPAC webinars please contact [propertyline@mpac.ca](mailto:propertyline@mpac.ca).

### Factors Affecting Residential Property Value

Thursday May 21<sup>st</sup>, 2026 10:00am-11:00am:

<https://events.teams.microsoft.com/event/d229dd94-b48b-442d-9b4d-e58aa97e2608@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Wednesday June 3<sup>rd</sup>, 2026 10:00am-11:00am:

<https://events.teams.microsoft.com/event/b0fb8e9d-2d79-479c-b5de-09d7417b1138@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Thursday June 18<sup>th</sup>, 2026 1:00pm-2:00pm:

<https://events.teams.microsoft.com/event/23ab7c1c-31fe-431d-bdd9-b028090dc575@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

### Assessment 101 for REALTORS®

Monday May 11<sup>th</sup>, 2026 1:00pm-2:00pm: <https://events.teams.microsoft.com/event/563aca34-4d66-4b76-97ff-3c6b0f916e77@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Monday June 1<sup>st</sup>, 2026 10:00am-11:00am:

<https://events.teams.microsoft.com/event/8cceed7b-7445-4254-816d-fcf55d73e446@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Tuesday June 16<sup>th</sup>, 2026 1:00pm-2:00pm: <https://events.teams.microsoft.com/event/e481f3fc-197d-48aa-9f6f-0c5db275350a@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

### Assessment 101 for Commercial REALTORS®

Friday May 8<sup>th</sup>, 2026 10:00am-10:30am: <https://events.teams.microsoft.com/event/a3d0e756-6ce8-410a-82c3-e39da010e335@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Friday May 29<sup>th</sup>, 2026 10:00am-10:30am: <https://events.teams.microsoft.com/event/92396f41-d45f-4c40-b00d-351c2c9ce447@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Friday June 12<sup>th</sup>, 2026 10:00am-10:30am:

<https://events.teams.microsoft.com/event/96437a73-2668-46cb-8c4b-34a0d84f990a@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Thursday June 25<sup>th</sup>, 2026 10:00am-10:30am:

<https://events.teams.microsoft.com/event/bd3ead00-cca4-4259-81c2-bfca8b5a2821@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

**MPAC Assessment Data, REALTOR® Insights, and Bundle Savings – A look at the MPAC data in GeoWarehouse and propertyline e-store**

Monday May 4<sup>th</sup>, 2026 1:00pm-1:30pm: <https://events.teams.microsoft.com/event/aafb8b3a-1123-4fea-a85a-ce6feb80f6f1@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Monday May 25<sup>th</sup>, 2026 1:00pm-1:30pm: <https://events.teams.microsoft.com/event/c1c19ed0-34aa-4500-b592-56bd94a651f2@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Friday June 5<sup>th</sup>, 2026 10:00am-10:30am: <https://events.teams.microsoft.com/event/7fefe236-bc0c-4a73-8d18-d9ea8c88caa0@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Friday June 19<sup>th</sup>, 2026 10:00am-10:30am:

<https://events.teams.microsoft.com/event/0d452e77-0bc4-4b0f-8685-9b0d620d06a4@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

**MPAC Automated Valuation Models (AVM) for REALTORS®**

Thursday May 7<sup>th</sup>, 2026 10:00am-11:00am:

<https://events.teams.microsoft.com/event/da54667b-fe50-4817-8030-70fc1f83aa43@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Wednesday May 27<sup>th</sup>, 2026 10:00am-11:00am:

<https://events.teams.microsoft.com/event/d3bc011a-2c78-4634-88ad-338c71eb7bcc@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Monday June 8<sup>th</sup>, 2026 10:00am-11:00am:

<https://events.teams.microsoft.com/event/1d0f7bdd-ff9d-4550-accd-ab964ed1dcff@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

Wednesday June 24<sup>th</sup>, 2026 1:00pm-2:00pm:

<https://events.teams.microsoft.com/event/d2d59d26-e31c-4a8f-a940-f43fbd287b1c@af60fbf3-a582-4b71-9d0e-c1af2d5209db>

**Fintracker**

**Topic: FINTRACKER - Compliance Made Easy for AGENTS**

This webinar will be held the first Tuesday of each month beginning at 10:00am. (May 5<sup>th</sup>, June 2<sup>nd</sup>)

Join us to find out more about your new member benefit. Fintracker is an end-to-end FINTRAC digital solution, available on mobile and desktop. Scan government issued IDs, auto-populate forms or send out remote links for identifying non-physically present clients. Scan, authenticate and auto-populate.

Register in advance for this webinar:

[https://us02web.zoom.us/webinar/register/WN\\_e5HwToBYQsO9UOPOkEyQEg#/registration](https://us02web.zoom.us/webinar/register/WN_e5HwToBYQsO9UOPOkEyQEg#/registration)

### **Topic: FINTRACKER - Compliance Made Easy for Brokers, Admins and Compliance Officers**

This webinar will be held the 2<sup>nd</sup> Tuesday of each month beginning at 10:00am (May 12<sup>th</sup>, June 9<sup>th</sup>)

Join us to find out more about your new member benefit. Fintracker is an end-to-end FINTRAC digital solution, available on mobile and desktop. Available for agents on mobile or desktop. Agents can scan client identifications in person or remotely, authenticating and auto populating the recommended forms. We offer an admin portal with AML and sanction screening, ongoing monitoring, and consultations with experts to assist with training manuals and office policies.

Register in advance for this webinar:

[https://us02web.zoom.us/webinar/register/WN\\_rgPq0bjCTtiz0nbf87Jt0A#/registration](https://us02web.zoom.us/webinar/register/WN_rgPq0bjCTtiz0nbf87Jt0A#/registration)

### **BrokerBay**

#### **Supra Showing Management Q&A Essentials**

May 5th 11:00am, May 19th 3:00pm, June 2nd 11:00am, June 16th 3:00pm

[https://honeywell.zoom.us/webinar/register/WN\\_rpc3zT2NQYGFmXC69MaSDw#/registration](https://honeywell.zoom.us/webinar/register/WN_rpc3zT2NQYGFmXC69MaSDw#/registration)

A 60-minute training course for you to begin using and scheduling showing for listings. You will also learn how to set up your account settings, pre-configure listings, search listings & book showings, complete each listing configuration, respond to showing requests, notification settings and so much more.